

Privacy Policy

PRIVACY POLICY

By accessing or using this website you acknowledge that you are aware and that you agree with our Privacy Policy, giving your consent for information collection and the use of your personal information according to the mentioned policy.

Our company collects the customer's personal information for customer account management, billing, provision of information, according to permission. We take responsibility to maintain your privacy and security in the processing and maintenance of the customer's personal information. The consumer ensures that all the submitted information is accurate.

The entire process of payments, since the selection of the payment method to the introduction of the information required to the payment process of the order (personal information and credit card) is well secure with proper electronic security tools.

WHAT PERSONAL INFORMATION DO WE COLLECT?

We collect information from your customer account that you provide while registering on our website, when you fill out an inquiry, when you place an order or when you subscribe to our newsletter.

When you place an order or register on our website, your name, e-mail, shipping address and phone number associated to the payment method submitted may be asked.

Nevertheless, you can also visit our site anonymously.

HOW DO WE PROTECT YOUR INFORMATION?

We apply security measures to maintain all your personal information secure when you place an order, submit or access your personal information.

We use a secure server to make sure your personal information is secure. We encrypt any transmission of that personal information using SSL Technology (Secure Socket Layer) into our Payment database and it can only be accessed by authorized personnel. They are required to maintain all of the provided information confidential.

WHY SHOULD YOU SHARE THIS INFORMATION WITH US?

All the information that we collect from you is useful in order to:

- Customize your experience (your information help us to give a better response, according to your individual needs);
- Improve customer service (your information help us to give a more effective response to your requests and support on customer service);
- Process your orders;
- Improve our website (we strive to perfect our offers based on the information and feedback that we receive from you);
- Wage a contest, sales, inquiries or other website features.

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- Send e-mails, from time to time: The e-mail address that you provide on your order can be used to send you information and updates regarding your order. Also, we may send you information about our company: news, updates, products related to your previous orders and other information about our services.
If, at any time, you wish to stop receiving our e-mails, we include detailed instructions on how to cancel your subscription at the end of each e-mail that we send.

DO WE SHARE YOUR INFORMATION WITH A THIRD PARTY?

We do not sell, exchange or transfer your personal information to third parties. Those who help us with the running of the website, the development of our business or who provide services (e.g. transportation) will keep all information confidential.

We may disclose your information if we believe that it is a necessary measure to comply with the law, reinforce our website policies or to protect our rights, property or safety and of others.

Links to third parties websites

We may occasionally include third party products or services in our site. They have their own privacy policies, therefore we do not take any responsibility for its content or activities that their links may contain.

Yet, we appreciate your feedback on this website so that we can protect the integrity of our site.

DO WE USE COOKIES?

We do. Cookies are small text files that are transferred from our server into your computer's hard drive when you access our site, if you allow it. They are used to improve the functioning of the website, to recognize your browser and to memorize certain information.

The ability to store cookies is very important, because they helps us to understand and save your preferences, to remember and process items in your shopping cart and to monitor adverts.

CHANGES TO PRIVACY POLICY

If, by any reason, we decide to make changes to our privacy policy, we will post them on our site or modify the date of the last update.

Both the website as well as its content and its Privacy Policy may be updated or changed without prior notice. By accessing and using the site, after the update or change are made, you agree to these updates or changes, therefore we encourage you to review our Privacy Policy on a regular basis.